

HOSTED INSTANT MESSAGE ARCHIVING

THE ERADO DIFFERENCE

- Instant messages are integrated into your existing email archive which provides predictable total cost of ownership
- Hosted infrastructure scales to meet your needs
- Offers quick setup and implementation
- Instant messages are supervised based on your defined lexicon library
- 24/7 expert support

HOW THE SERVICE WORKS

- Instant messages are automatically captured once per day
- A secure, external, redundant archive is established to store, manage and maintain your archive
- Near time supervision of instant messages when incorporated with Erado's supervisory and compliance services
- Instant message accounts are tagged to email accounts for quick and easy supervision

NEXT STEPS

Contact your Erado Message Control Solutions Specialist

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INSTANT MESSAGE MANAGEMENT, COMPLIANCE, AND E-DISCOVERY

Archive your organizations Instant message

Your employees need and rely instant messaging.

Historical copies of instant messages must be kept to comply with current regulatory and e-Discovery requirements.

Organizations in heavily-regulated industries, such as financial services or government, are obligated to preserve instant message client communications and to produce these messages when necessary.

FINRA-registered organizations have to regularly review their representatives' instant messages, document these visual inspections, and note any actions that result.

According to the Federal Rules of Civil Procedure (FRCP), organizations must manage their electronically stored information (ESI) so that it can be produced in a timely and complete manner when necessary, such as during legal proceedings. Instant messages are ESI and must be preserved and supervised.

Erado's Instant Message archiving service protects your business by enabling your firm to preserve, index, search, review and produce instant messages on-demand.

Features	Benefits
Confidentiality for companies	All instant messages are archived with AES256 disk encryption.
Flexible and customizable supervision and review	For companies that operate in highly regulated industries, the optional supervision and review features allow compliance staff to automate the process of monitoring, reviewing, and commenting on IM communications.
Quick search and review via easy to use web interface	Powerful search functionality that utilizes our scalable cloud-based processing , delivering rapid results irrespective of your point of access.
Near Time Capture	Instant messages are captured, supervised, and archived in near time
Gateway or journaling option	Archive IM's from Erado's Hosted IM service or Facetime