

INSTANT MESSAGE HOSTING

THE ERADO DIFFERENCE

- Hosted instant messaging offers predictable total cost of ownership
- Hosted infrastructure scales to meet your needs
- Offers quick setup and implementation
- Multiple IM client support plus web based client
- High availability and built-in disaster recovery services
- Optional archiving and supervisory with Erado's archiving and compliance services
- Multiple network support via one account
- 24/7 expert support

NEXT STEPS

Contact your Erado Message Control Solutions Specialist

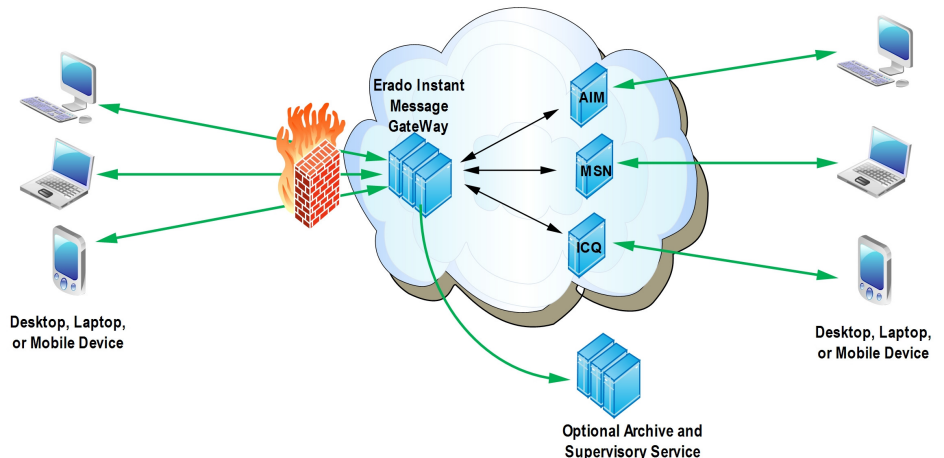
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INSTANT MESSAGE COMPLIANCE GATEWAY

Access Yahoo, AIM, MSN, GoogleTalk, and more... via one unified account

Erado's instant message hosting service provides universal access to all major instant messaging networks such as Yahoo, AOL, AIM, MSN, ICQ, GoogleTalk, and more, while transparently capturing the conversations for regulatory and archiving purposes.

When utilized with our optional archiving service conversation logs of each account are formatted into chronological order and journaled to your archive where they can be supervised for regulatory purposes



SERVICE LEVEL AGREEMENT

Our Service Level Agreement provides a money back remedy if availability of 99.9% is not met.

Features	Benefits
Multiple network access	Send and receive instant messages with AIM, ICQ, MSN, GoogleTalk, Yahoo, and more
Desktop and mobile web client	Full support for Windows, Macintosh, Linux, Windows Mobile, iPhone, Palm, Android, and Blackberry when using xmpp based client
Integrated encryption	Encrypted sessions and conversations when supported by the instant message client