

# HOSTED EMAIL ARCHIVING

## THE ERADO DIFFERENCE

- Email archive storage and offers predictable total cost of ownership
- Hosted infrastructure scales to meet your needs
- Offers quick setup and implementation
- Avoids archiving viruses and spam when used with Erado's Message Security Anti-Spam and Email Anti-Virus services
- Facilitates high availability and disaster recovery when used with Erado's Email Continuity service
- 24/7 expert support

## EMAIL MANAGEMENT, E-DISCOVERY, COMPLIANCE

*Email is one of your company's most critical assets*

*Corporate email traffic projected to grow 68% between 2009 and 2013*

*Managing email has never been more challenging.*

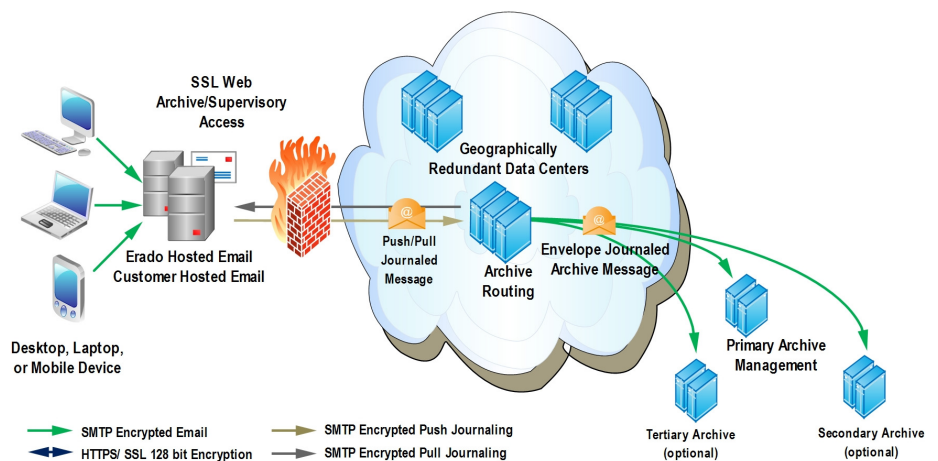
Your employees need access to their email accounts to conduct business efficiently. You must also manage historical copies of email to comply with current regulatory requirements. Your company requires the ability to easily place legal holds on emails and conduct efficient e-Discovery if faced with a lawsuit.

IT departments without an email archiving solution in place may find themselves spending a disproportionate amount of time and funds managing email and responding to labor intensive search and retrieval requests from corporate compliance, legal, the office of the CIO, and company employees.

Erado's Email Archiving is a secure hosted service that is designed to help your company address the challenges of email storage management, legal discovery, and regulatory compliance.

## SERVICE LEVEL AGREEMENT

Our Service Level Agreement provides a money back remedy if availability of 99.9% or better is not met.



## HOW THE SERVICE WORKS

- An email server with journaling capabilities such as Erado Hosted Mail, Exchange, Group wise, Notes, Imail, Google Apps, and more
- A secure, external, redundant archive is established to store, manage and maintain your archived email
- As email is sent and received within your primary email system, a copy of each message (including internal email) is sent via encrypted transmission to the data center
- Messages can be sent to the data center automatically or at scheduled time intervals
- Email and attachments are deduplicated and stored in an AES encrypted state along with the relevant metadata

## NEXT STEPS

Contact your Erado Message Control Solutions Specialist

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It safely archives internal and external emails, while providing privacy and data security. It also gives you rapid, on-demand access to your emails after they have been archived.

The service's key components combine secure multiple instance storage for your emails with quick and easy search and retrieval.

Internal and external email communications are automatically captured and delivered via TLS/SSL encryption technologies, and stored in AES256 encrypted redundant off-site data centers.

End users can search and restore emails through a secure web-based interface that delivers rapid search results.

Administrators can search globally or they can delegate limited access to other users.

**Cost Containment:** The solution can be quickly set up, is easy to implement, and does not require dedicated staff. Total cost of ownership can be typically lower than an on premise solution.

**Compliance:** The solution allows administrators to control retention policies by user or group, provides optional supervision and review capabilities, and makes it easy to implement legal holds. In addition, every policy change is recorded, providing an audit trail.

**Legal Discovery:** With Erado's Email Archiving, your legal team can conduct search and retrieval of email and various types of attachments based on a broad range of criteria or search terms.

Features	Benefits
Confidentiality for companies with highly sensitive email	All email is archived with AES256 disk encryption.
Flexible and customizable supervision and review	For companies that operate in highly regulated industries, the optional supervision and review features allow compliance staff to automate the process of monitoring, reviewing, and commenting on email communications.
Single-instance storage of emails and attachments	Provides more efficient searching, and more relevant data.
Support for end-user searches via easy to use web interface	Powerful search functionality that utilizes our scalable cloud-based processing, delivering rapid results irrespective of your point of access.
Complements Erado's Email Security and Continuity services	Avoid archiving spam and viral email by deploying with Erado's Email Security services. Minimize server downtime and data loss through Erado's Email Continuity.